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220-1202 Exam

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Question 1. (Single Select)

A technician needs to provide remote support for a legacy Linux-based operating system from their

Windows laptop. The solution needs to allow the technician to see what the user is doing and provide the ability to interact with the user's session. Which of the following remote access technologies would support the use case?

- A: VPN
- B: VNC
- C: SSH
- D: RDP

Correct Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The correct answer is VNC (Virtual Network Computing). VNC is a graphical desktop-sharing system

that uses the Remote Frame Buffer protocol (RFB) to remotely control another computer. It is platform-independent and widely supported on Linux, which makes it ideal for providing interactive

remote support for a Linux-based operating system. It allows the technician not only to view the remote desktop session but also to control it, fulfilling the need to see and interact with the user's session.

A . VPN (Virtual Private Network) creates a secure tunnel to a network but does not provide desktop

sharing or session control by itself.

C . SSH (Secure Shell) provides secure command-line access to Unix/Linux systems but does not offer

graphical desktop interaction, which is a requirement in this case.

D . RDP (Remote Desktop Protocol) is primarily a Microsoft protocol, and although it can be made to

work on Linux, it is not natively supported on legacy Linux systems, and thus less suitable than VNC

in this scenario.

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Objective 1.8 – Given a scenario, use features and tools of the operating system.

Under this objective, candidates are expected to be familiar with remote access technologies, including RDP, SSH, and VNC, and understand their appropriate uses and limitations on different platforms such as Windows and Linux.



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